

Technical Support Request

PCS Reference Number
(To be advised by PCS on Receipt of TSR)

Email: techsupport@pscpl.com.au

Date:

To obtain technical support to assist with problem solving, submit this form by email using the button at the top of the form, or print the form & fax to (02) 9319 2786

Contact Details:

Company Name:

Contact Name:

Email:

Phone:

Mobile:

Best contact method:

- E-mail Phone Mobile Phone

Equipment:

Manufacturer:

Model Number:

Product Code:

Application Description:

Describe how product is installed & used.

Status:

- I am the owner of this equipment
 I am a service provider to the owner of the equipment

Experience with this equipment:

- None Low Medium High Advanced

Problem Description:

Description of the problem symptoms in detail.

Description of Checks & Tests undertaken so far & the results.

History:

- Problem is from first used
 Problem came after a period of good operation

Occurance:

- Constant
 Intermittant